

SECTION: Human Resources

NUMBER: A-001-01-0016

AREA: General

UPDATED: 02/01/2022

SUBJECT: Internet Usage

REVIEWED: 12/13/2022

## I. PURPOSE

Rocky Mountain College recognizes that use of the Internet has many benefits for the College and its employees. The Internet and e-mail make communication more efficient and effective. Therefore, employees are encouraged to use the Internet appropriately. Unacceptable usage of the Internet can place Rocky Mountain College and others at risk. This policy is to define the appropriate uses of the Internet by Rocky Mountain College's employees and affiliates.

## II. OVERVIEW

Overview Internet connectivity presents the colleges with new risks that must be addressed to safeguard the Institution's vital information assets. These risks include:

Access to the Internet by personnel that is inconsistent with business needs results in the misuse of resources. These activities may adversely affect productivity due to time spent using or "surfing" the Internet. Additionally, the college may face loss of reputation and possible legal action through other types of misuse.

All information found on the Internet should be considered suspect until confirmed by another reliable source. There is no quality control process on the Internet, and a considerable amount of its information is outdated or inaccurate.

Access to the Internet will be provided to users to support business activities and only on an as-needed basis to perform their jobs and professional roles.

## III. SCOPE

The Internet usage Policy applies to all users (individuals working for the College, including permanent full-time and part-time employees, contract workers, temporary agency workers, business partners, work studies and vendors) who access the Internet through the computing or networking resources. The College's Internet users are expected to be familiar with and to comply with this policy, and are also required to use their common sense and exercise their good judgment while using Internet services.

- 3.1. Internet Services Allowed Internet access is to be used for business purposes only. Capabilities for the following standard Internet services will be provided to users:
  - E-mail -- Send/receive E-mail messages to/from the Internet (with or without document attachments).

- Navigation -- WWW services as necessary for business purposes, using a hypertext transfer protocol (HTTP/HTTPS) browser tool. Full access to the Internet; limited access from the Internet to dedicated college public web servers only.
- File Transfer Protocol (FTP) -- Send data/files and receive in-bound data/files, as necessary for business purposes.

Management reserves the right to add or delete services as business needs change or conditions warrant. All other services will be considered unauthorized access to/from the Internet and will not be allowed.

3.2. Request & Approval Procedures Internet access will be provided to users to support business activities and only as needed to perform their jobs.

3.2.1. Request for Internet Access As part of the HR on-boarding process, the employee is required to read both this Internet usage Policy and the associated Computer Use Policy. The user must then sign the statements (located on the last page of each document) that he/she understands and agrees to comply with the policies. Users not complying with these policies could be subject to disciplinary action up to and including termination. Policy awareness and acknowledgment, by signing the acknowledgment form, is required before access will be granted.

3.2.2. Removal of privileges Internet access will be discontinued upon termination of employee, completion of contract, end of service of non-employee, or disciplinary action arising from violation of this policy.

#### IV. POLICY

##### 4.1. Resource Usage

Access to the Internet will be provided only if reasonable business needs are identified.

##### 4.2. Allowed Usage

Internet usage is granted for the sole purpose of supporting business activities necessary to carry out job functions. All users must follow the college's principles regarding resource usage and exercise good judgment in using the Internet. Questions can be addressed to the IT Department. Acceptable use of the Internet for performing job functions might include:

- Communication between employees and non-employees for business purposes;
- IT technical support downloading software upgrades and patches;
- Review of possible vendor web sites for product information;
- Reference regulatory or technical information.
- Academic Research
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##### 4.3. Personal Usage

Using company computer resources to access the Internet for personal purposes, without approval from the user's supervisor may be considered cause for disciplinary action up to and including termination. All users of the Internet should be aware that the company network creates an audit log reflecting request for service, both in-bound and out-bound addresses, and is periodically reviewed. Users who choose to store or transmit personal information such as private keys, credit card numbers or certificates do so at their own risk. The company is not responsible for any loss of information, or any consequential loss of personal property

#### 4.4. Prohibited Usage

Acquisition, storage, and dissemination of data which is illegal, pornographic, or which negatively depicts race, sex or creed is specifically prohibited. The College also prohibits the conduct of a business enterprise, political activity, engaging in any form of intelligence collection from our facilities, engaging in fraudulent activities, or knowingly disseminating false or otherwise libelous materials. Other activities that are strictly prohibited include, but are not limited to:

- Accessing college information that is not within the scope of one's work. This includes unauthorized reading of student account information, unauthorized access of personnel file information, and accessing information that is not needed for the proper execution of job functions.
- Misusing, disclosing without proper authorization, or altering customer or personnel information. This includes making unauthorized changes to a personnel file or sharing electronic student or personnel data with unauthorized personnel.
- Any conduct that would constitute or encourage a criminal offense, lead to civil liability, or otherwise violate any regulations, local, state, national or international law including without limitations US export control laws and regulations.
- Use, transmission, duplication, or voluntary receipt of material that infringes on the copyrights, trademarks, trade secrets, or patent rights of any person or organization. Assume that all materials on the Internet are copyright and/or patented unless specific notices state otherwise.
- Transmission of any proprietary, confidential, or otherwise sensitive information without the proper controls.
- Creation, posting, transmission, or voluntary receipt of any unlawful, offensive, libelous, threatening, harassing material, including but not limited to comments based on race, national origin, sex, sexual orientation, age, disability, religion, or political beliefs.
- Any form of gambling.
- Unauthorized downloading of any shareware programs or files for use without authorization in advance from the IT Department and the user's supervisor.
- Playing of any games.

- Forwarding of chain letters.
- Participation in any on-line contest or promotion. Bandwidth both within the college and in connecting to the Internet is a shared, finite resource. Users must make reasonable efforts to use this resource in ways that do not negatively affect other employees. Specific departments may set guidelines on bandwidth use and resource allocation, and may ban the downloading of particular file types.

#### 4.5. Software License

The college strongly supports strict adherence to software vendors' license agreements. When at work, or when college computing or networking resources are employed, copying of software in a manner not consistent with the vendor's license is strictly forbidden. Questions regarding lawful versus unlawful copying should be referred to the IT Department for review before any copying is done. Similarly, reproduction of materials available over the Internet must be done only with the written permission of the author or owner of the document. Unless permission from the copyright owner(s) is first obtained, making copies of material from magazines, journals, newsletters, other publications and online documents is forbidden unless this is both reasonable and customary. This notion of "fair use" is in keeping with international copyright laws. Using company computer resources to access the Internet for personal purposes, without approval from the user's supervisor and the IT department, may be considered cause for disciplinary action up to and including termination. All users of the Internet should be aware that the college network creates an audit log reflecting request for service, both in-bound and out-bound addresses, and is periodically reviewed. Users who choose to store or transmit personal information such as private keys, credit card numbers or certificates do so at their own risk.

#### 4.6. Expectation of Privacy

4.6.1. Monitoring Users should consider their Internet activities as periodically monitored and limit their activities accordingly. Management reserves the right to examine E-mail, personal file directories, web access, and other information stored on company computers, at any time and without notice. This examination ensures compliance with internal policies and assists with the management of company information systems.

4.6.2. E-mail Confidentiality Users should be aware that clear text E-mail is not a confidential means of communication. The college cannot guarantee that electronic communications will be private. Employees should be aware that electronic communications can, depending on the technology, be forwarded, intercepted, printed, and stored by others. Users should also be aware that once an E-mail is transmitted it may be altered. Deleting an E-mail from an individual workstation will not eliminate it from the various systems across which it has been transmitted.

#### 4.7. Maintaining College Image

4.7.1. Representation When using college resources to access and use the Internet, users must realize they represent the college. Whenever employees state an affiliation to the college, they must also clearly indicate that "the opinions expressed are my own and not necessarily those of the company". Questions may be addressed to the IT Department.

#### 4.7.2. Allowed Usage

##### 4.7.2.1. College Materials

Users must not place college material (examples: internal memos, press releases, product or usage information, documentation, etc.) on any mailing list, public news group, social media, or such service. Any posting of materials must be approved by the employee's supervisor and the communications department and will be placed by an authorized individual.

##### 4.7.3. Creating Web Pages

All material should be submitted to the Communications departments for approval. All college pages are owned by, and are the ultimate responsibility of, the Communications Department. All company web sites must be protected from unwanted intrusion through formal security measures which can be obtained from the IT department.

#### 4.8 Periodic Reviews

4.8.1 Usage Compliance Reviews To ensure compliance with this policy, periodic reviews will be conducted. These reviews will include testing the degree of compliance with usage policies.

4.8.2 Policy Maintenance Reviews Periodic reviews will be conducted to ensure the appropriateness and the effectiveness of usage policies. These reviews may result in the modification, addition, or deletion of usage policies to better suit company information needs.

#### 5. Policy Compliance

5.1. Compliance Measurement The Infosec team will verify compliance to this policy through various methods, including but not limited to, business tool reports, internal and external audits, and feedback to the policy owner.

5.2. Exceptions Any exception to the policy must be approved by the Infosec Team in advance.

5.3. Non-Compliance An employee found to have violated this policy may be subject to disciplinary action, up to and including termination of employment. Additionally, the college may at its discretion seek legal remedies for damages incurred as a result of any violation. The college may also be required by law to report certain illegal activities to the proper enforcement agencies. Before access to the Internet via the college network is approved, the user is required to read this Internet usage Policy and sign an acknowledgment form (located on the last page of this document). The signed

acknowledgment form will be kept on file at the HR office. For questions on the Internet usage Policy, contact the Information Technology (IT) Department.

REVIEW AND RESPONSIBILITIES

Responsible Parties: Human Resource Department  
IT Department

Review: As deemed as appropriate

APPROVAL

Approved: \_\_\_\_\_ Date: \_\_\_\_\_  
President

Approved: \_\_\_\_\_ Date: \_\_\_\_\_  
Chair / Board of Trustees