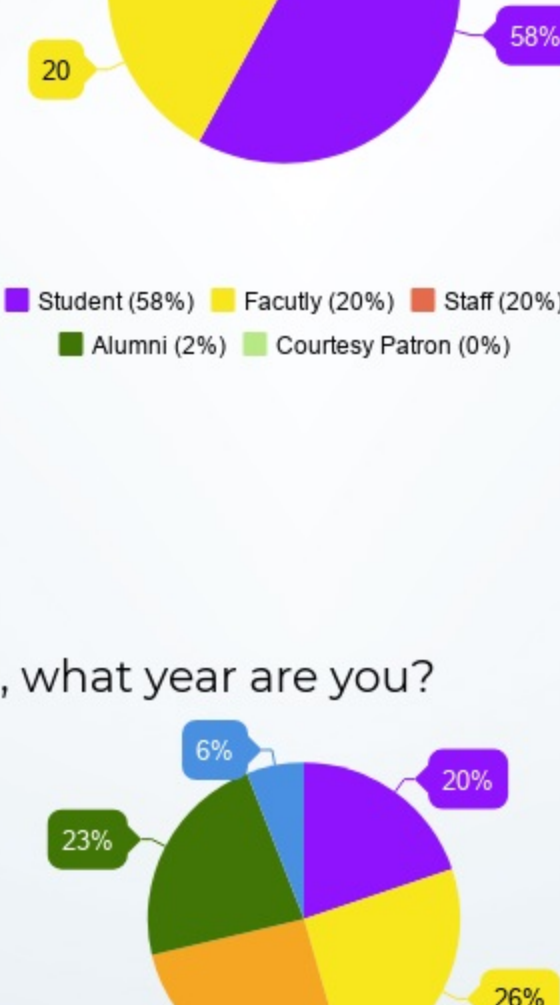
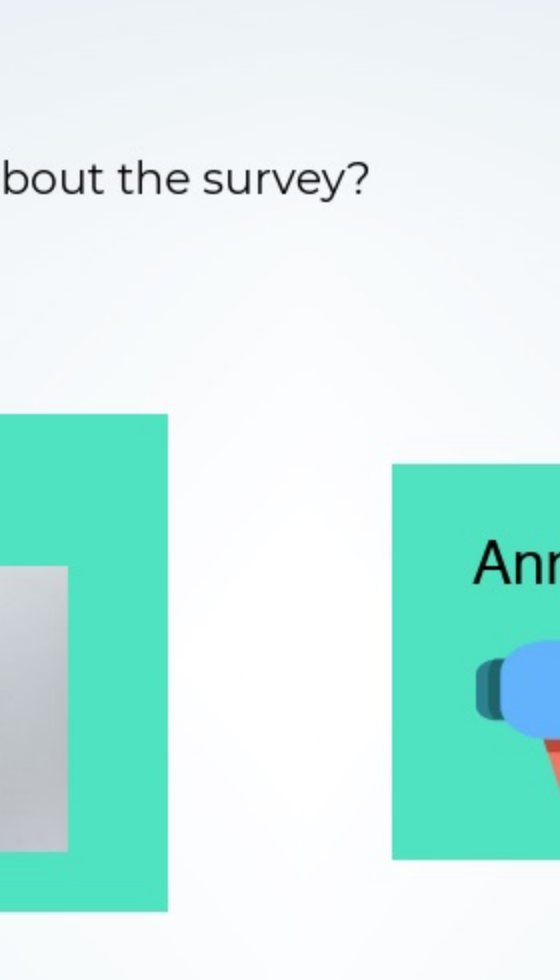


# 2018 Library Survey Results

1. Please indicate if you are a:



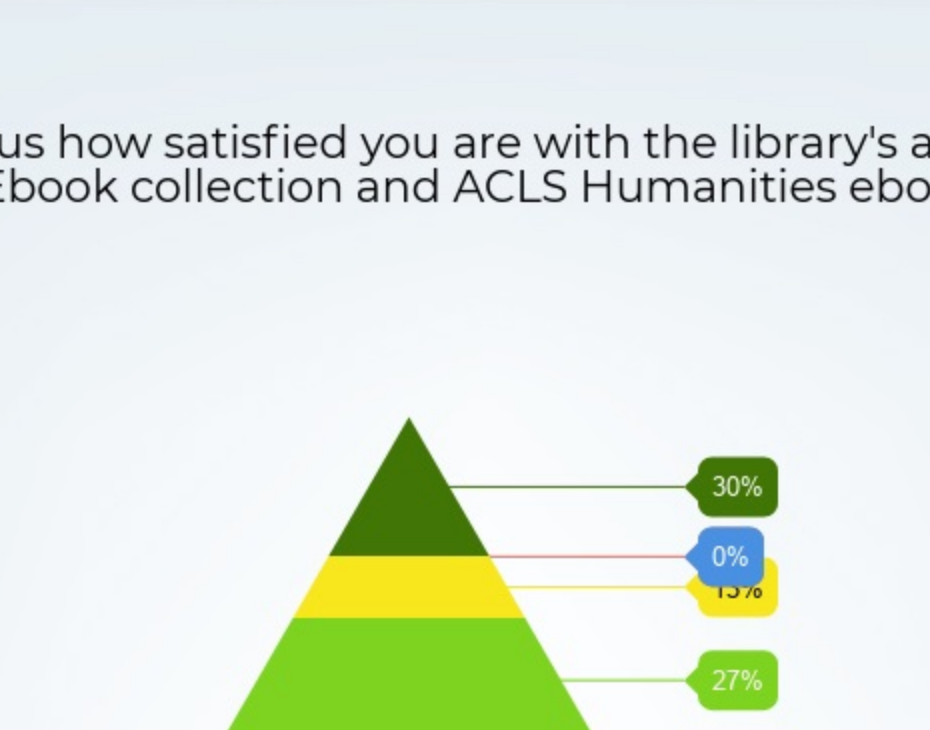
2. If you are a student, what year are you?



3. How did you hear about the survey?



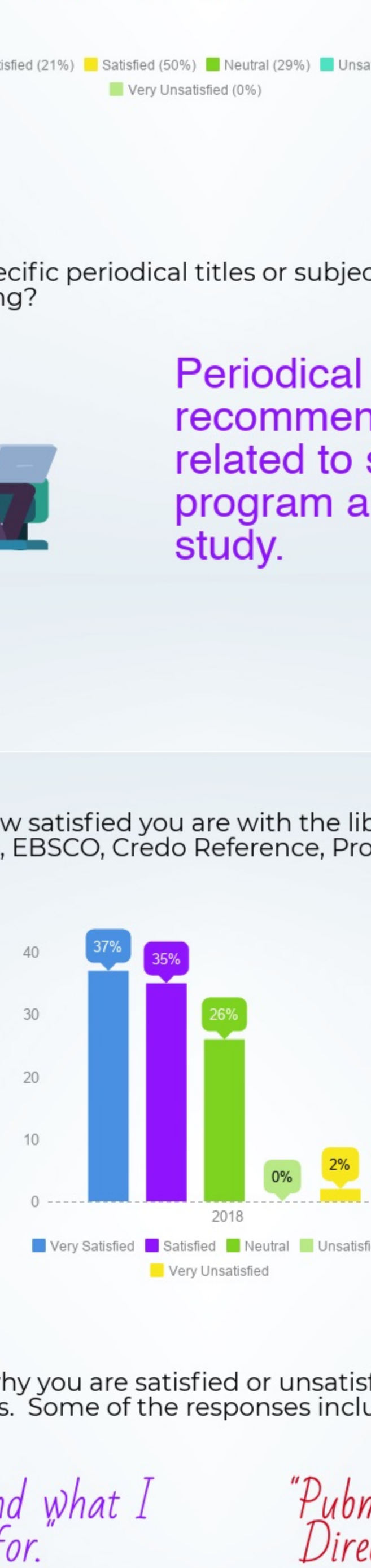
4. How often do you use the library?



5. Please rate how satisfied you are with the library's book collection



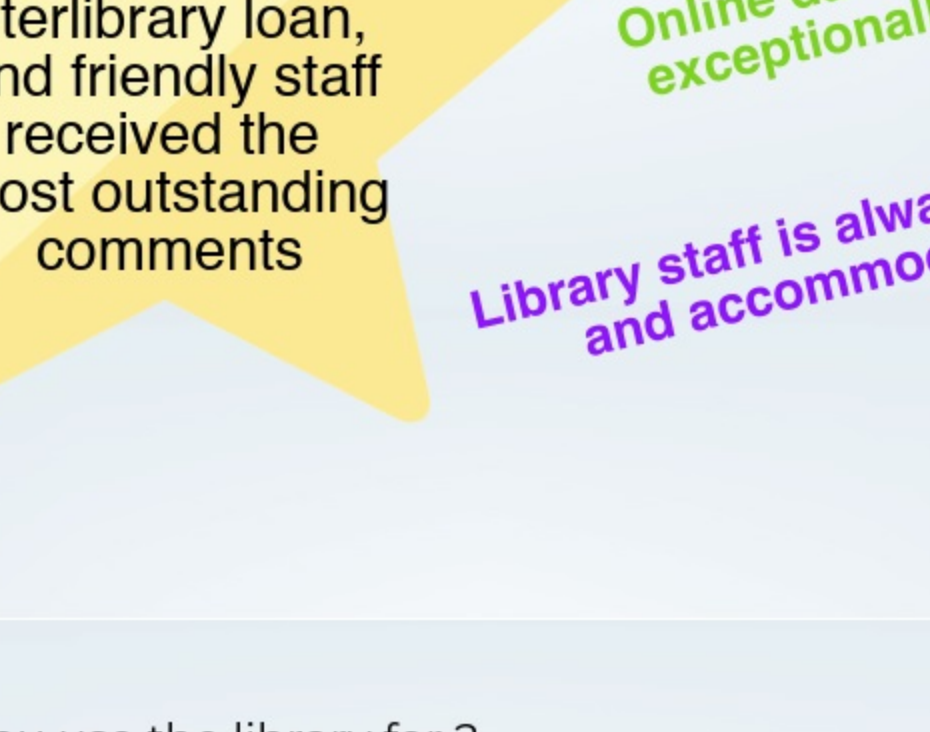
6. Please tell us how satisfied you are with the library's addition of ProQuest Ebook collection and ACLS Humanities ebooks.



7. Is there an Ebook collection you would like us to consider adding?

The majority of respondents did not recommend an ebook collection

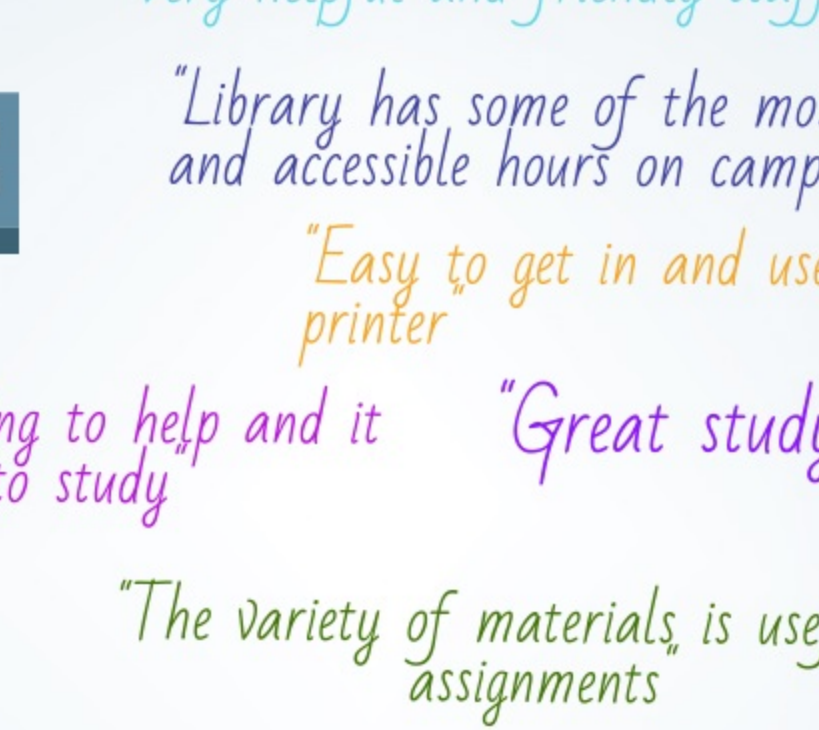
8. Please rate how satisfied you are with the library's periodical collection.



9. Are there any specific periodical titles or subjects you would like us to consider adding?

Periodical recommendations related to specific program areas of study.

10. Please tell us how satisfied you are with the library's online databases (Gale, EBSCO, Credo Reference, ProQuest, Science Direct, Statista, etc.)



11. Please explain why you are satisfied or unsatisfied with the library's online databases. Some of the responses include:

"I always find what I am looking for."  
 "Pubmed and Science Direct are helpful."  
 "Easy to Use"  
 "I need JSTOR and Project Muse."  
 "It is sometimes hard to find information pertaining to my major."  
 "Easily accessible and convenient from home."

12. Please rate how satisfied you are with the services the library offers (interlibrary loan, reference, research help, classroom instruction, etc.):



13. Does the library provide a service that is exceptionally good or is not meeting your expectations?

Databases, interlibrary loan, and friendly staff received the most outstanding comments

- Interlibrary loan is one of my favorite services.
- Online databases are exceptionally good.
- Library staff is always helpful and accommodating.

14. What do you use the library for ?



15. Why do you NOT use the library? (Only answer this question if you replied "I don't use the library" in the last question.)



16. What is the most positive comment that you can make about the library and its services?

"Very helpful and friendly staff"  
 "Library has some of the most extensive and accessible hours on campus"  
 "Easy to get in and use the printer"  
 "Everyone is willing to help and it is a great place to study"  
 "Great study spaces"  
 "The variety of materials is useful for assignments"

17. What is the most negative comment that you can make about the library and its services?

"Not enough fun reading material"  
 "Somewhat dated and limited research articles"  
 "It doesn't have a snack machine."  
 "You need a bigger budget"  
 "The faculty and library should collaborate more to assist students."  
 "The electronic database collection is way too small"

18. What new services or resources can the library offer to help you?

More pleasure reading books  
 Assistance in researching topics  
 Snack machine  
 Updated books selections  
 Workshops for students on various library-related skills.