2022 Library Survey Results
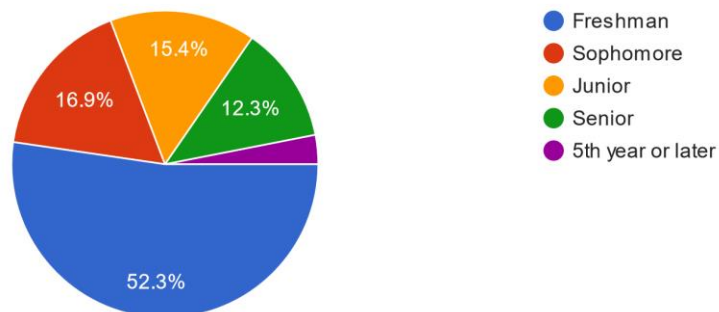
1. Please indicate if you are a:
80 responses
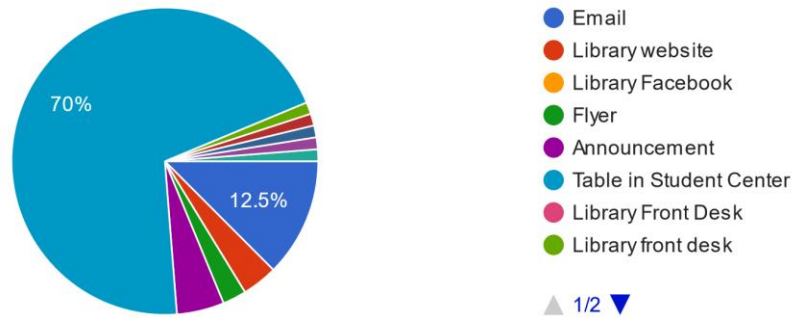
- ● Student
- ● Faculty
- ● Staff
- ● Alumni
- ● Courtesy patron

80%
12.5%
7.5%
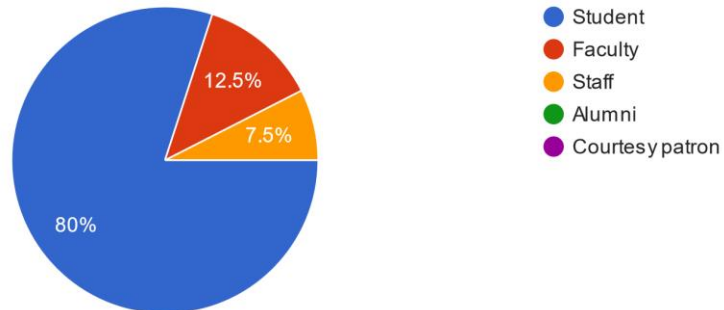
2. If you are a student, what year are you?
65 responses

- ● Freshman
- ● Sophomore
- ● Junior
- ● Senior
- ● 5th year or later

52.3%
16.9%
15.4%
12.3%

3. How did you hear about the survey?

80 responses

- ● Email
- ● Library website
- ● Library Facebook
- ● Flyer
- ● Announcement
- ● Table in Student Center
- ● Library Front Desk
- ● Library front desk

▲ 1/2 ▼

4. How often do you use the library?

80 responses

- ● 1-5 times a week or more
- ● 1-3 times a month
- ● A few times a semester
- ● Only the day before an assignment is due
- ● Never
- ● To fix printing/copying issues
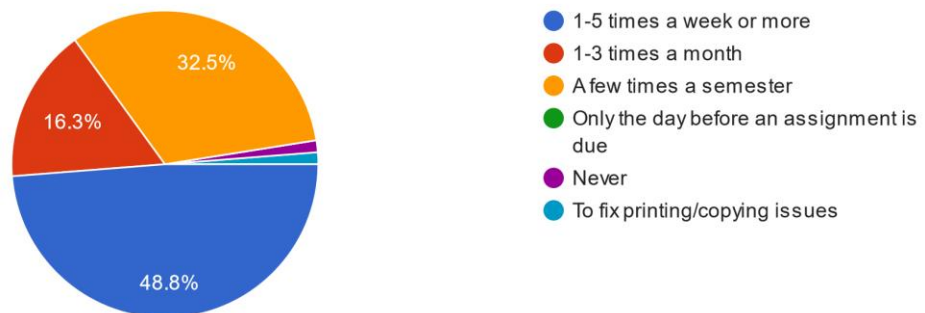
5. What do you use the library for (please check all that apply)?

79 responses

| Category	Count (Percentage)
Research help	21 (26.6%)
To find research materials…	28 (35.4%)
Group study	21 (26.6%)
Individual study	45 (57%)
Drop in tutoring	15 (19%)
The Writing Center	19 (24.1%)
Socializing with friends	13 (16.5%)
Finding a good book to read	17 (21.5%)
Finding a movie to watch	5 (6.3%)
Equipment loan	10 (12.7%)
I don't use the library	3 (3.8%)
Printing	3 (3.8%)
Printing off assignments	1 (1.3%)
Print stuff	1 (1.3%)
Printer and computers	1 (1.3%)
Mainly as a quiet space to…	1 (1.3%)
meetings	1 (1.3%)
Print	1 (1.3%)
Printing	1 (1.3%)
Printing, scanning and co…	1 (1.3%)
Printing/computer use	1 (1.3%)
Copier	1 (1.3%)
printing	1 (1.3%)
Work	1 (1.3%)
Printing, study hall, class	1 (1.3%)

6. Why do you NOT use the library? (Only answer this question if you replied "I don't use the library" in the last question.)

44 responses

Reason	Count
Use my own computer	28 (63.6%)
Live too far away	6 (13.6%)
Classes don't require use of t…	14 (31.8%)
Uncomfortable asking for help	4 (9.1%)
Library hours are too limited	10 (22.7%)
Library does not have the reso…	0 (0%)
Can't find anything	2 (4.5%)
Get everything from the internet	11 (25%)
I can study in my room	1 (2.3%)
I use the library fairly frequently	1 (2.3%)
not the best study vibes (the li…	1 (2.3%)
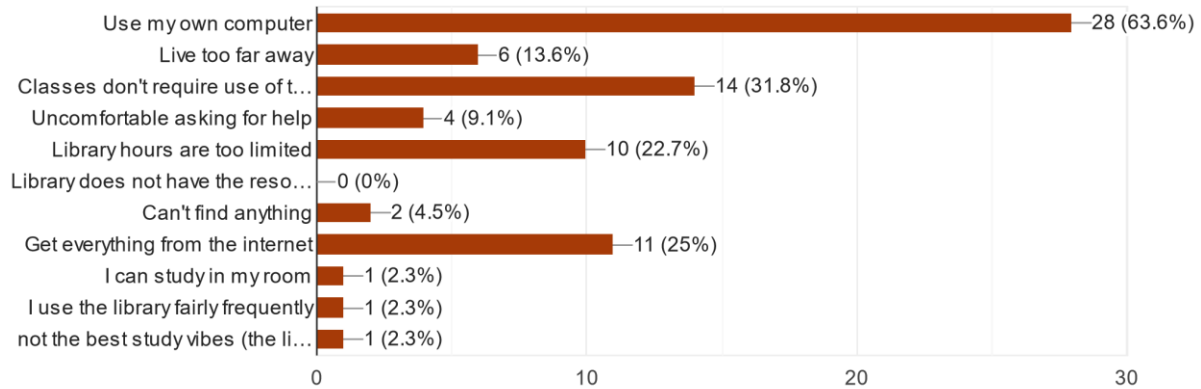
7. Please rate how satisfied you are with the library's book collection:

79 responses

- Very satisfied — 27.8%
- Satisfied — 38%
- Neutral — 34.2%
- Unsatisfied
- Very unsatisfied
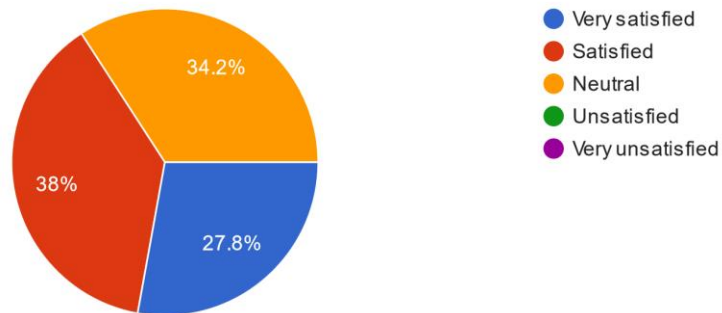
8. Are there subjects that you would like to see more books on?

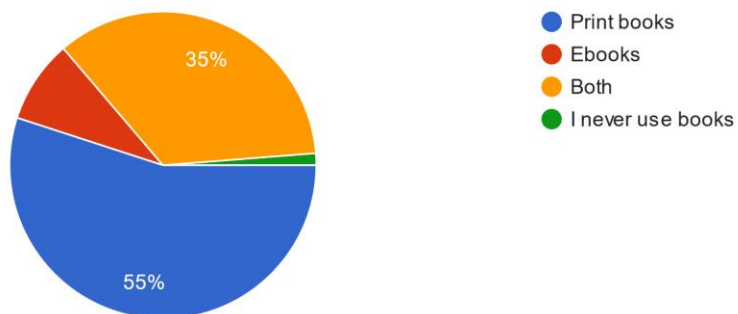Subjects that were most represented

Occupational Therapy

Children's Books
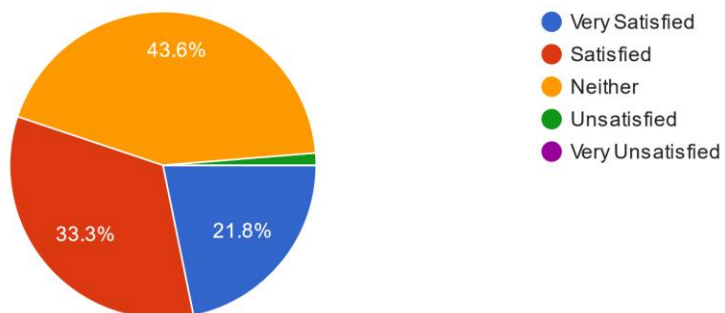
Sports

Equine

Aviation

9. Do you prefer to use print books or ebooks?
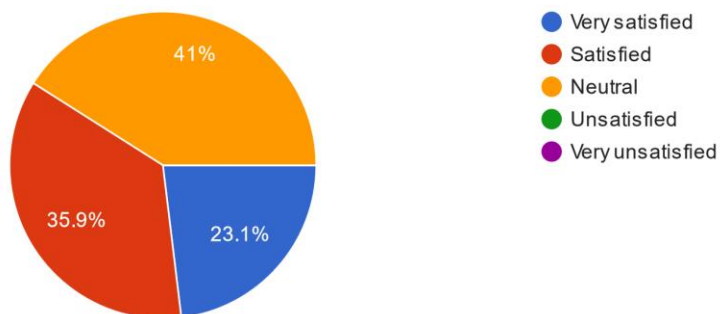80 responses

- 🔵 Print books
- 🔴 Ebooks
- 🟠 Both
- 🟢 I never use books

35%

55%

10. Please rate how satisfied you are with the library's e-book collection:
78 responses

- 🔵 Very Satisfied
- 🔴 Satisfied
- 🟠 Neither
- 🟢 Unsatisfied
- 🟣 Very Unsatisfied

43.6%

33.3%

21.8%

11. Please rate how satisfied you are with the library's periodical collection:

78 responses

Legend:
- Very satisfied
- Satisfied
- Neutral
- Unsatisfied
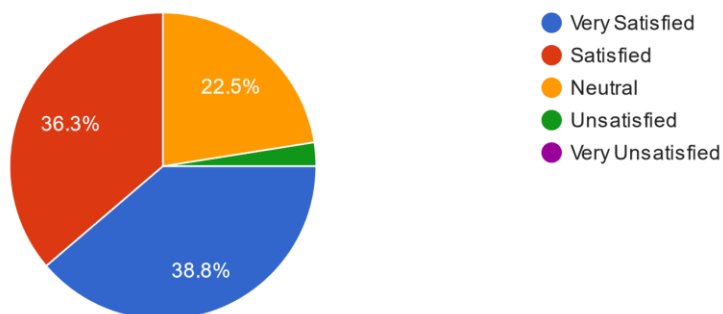- Very unsatisfied

Pie chart values: 41%, 35.9%, 23.1%

12. Are there any specific periodical titles or subjects you would like us to consider adding?

Backpacker Magazine

IFR Magazine

13. Please tell us how satisfied you are with the library's online databases (Primo, Gale, Ebsco, ProQuest, Science Direct etc.)

80 responses

Legend:
- Very Satisfied
- Satisfied
- Neutral
- Unsatisfied
- Very Unsatisfied

Pie chart values: 22.5%, 36.3%, 38.8%

User feedback as to why they are satisfied or not

I like using the online database it is easy to use

What cannot be found with the database searches are usually found by the excellent ILL process.

14. What programming would you use if the library offered it (check all that apply)?

68 responses

Category	Count
Book club	26 (38.2%)
Game night	29 (42.6%)
Book reading challenges	19 (27.9%)
Device training (how to use iP…	7 (10.3%)
Movie Night	38 (55.9%)
Craft Night	23 (33.8%)
Research Help	1 (1.5%)
None	1 (1.5%)
Google suite software training	1 (1.5%)
Honestly not really anything	1 (1.5%)
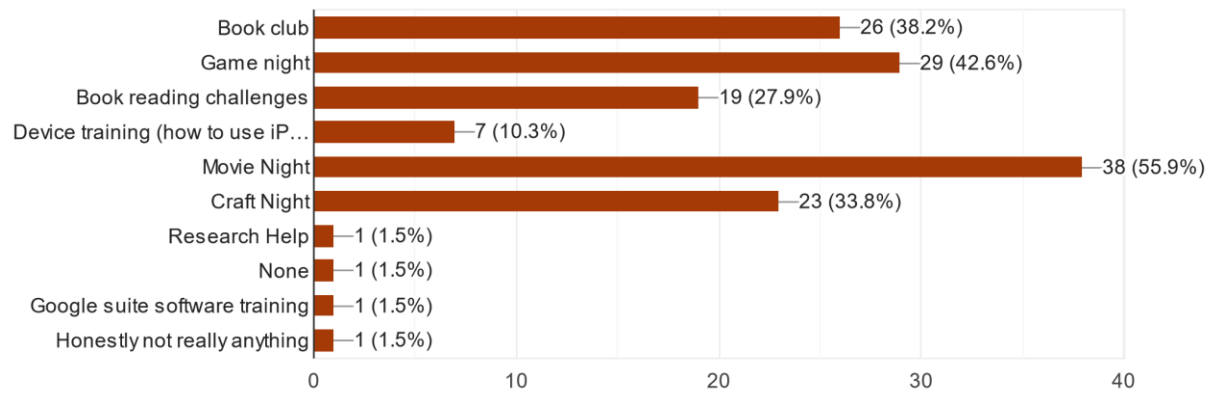
15. Please rate how satisfied you are with the services the library offers (interlibrary loan, reference, research help, classroom instruction, drop-in research hours, etc.):

78 responses

- Very satisfied — 42.3%
- Satisfied — 34.6%
- Neutral — 21.8%
- Unsatisfied
- Very unsatisfied
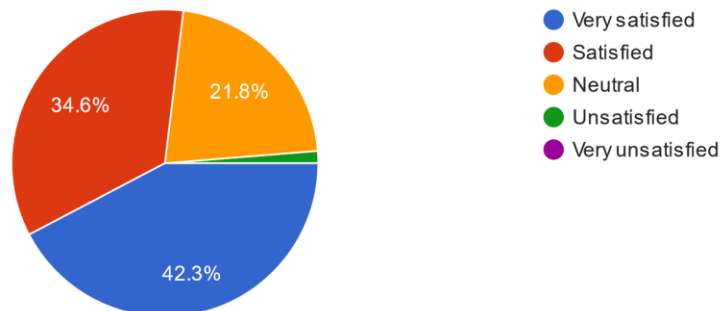
16. Does the library provide a service that is exceptionally good or is not meeting your expectations?

The people are great and welcoming.

The writing center is exceptionally good Nick and all the writing tutors are bound to help you in anything and that's what's helpful to me and the other students.

Interlibrary loan is amazing-- fast and efficient and they can find ANYTHING. Thank you!

Interlibrary loan is very fast

I like having access to printing and scanning.

ILL is exceptionally good.

Interlibrary loans are really outstanding. We are a small library with a small budget but I always get my hands on the weird articles that I need because you all are awesome at what you do.

The library is good! I think extended hours would be nice.

The hours are too limited

Class talks related to research methods for students.

17. Please tell us what we can do to improve the library facilities (that is, the building):

More silenced learning opportunities

I'm not really sure if it's a problem but I would feel like the library should be open a little bit later not too much later but late enough for people to use and print and send off things for classes.

More comfortable chairs

Making writing center schedule more known

Better computers.

I love the facilities. I think the library is a very nice cozy place to study.

The whole building looks like it could use some work--carpet, paint, and a good deep-cleaning.

More temperature control would be nice because it can be very hot in here at times or super cold others and a fill-up water bottle station.

More rooms for tutoring so you don't have to worry about volume as much.

I wish that there were more independent rooms for study since sometimes students will be studying together which makes it hard to read if there is noise.

18. What is a positive comment that you can make about the Library and its services?

Like how it feels and how it's decorated. Good layout too. It's a great spot to study.

Always friendly staff, always willing to help!

The library has been an excellent resource over my four years here at Rocky. I have never had a bad experience there.

Go above and beyond to help students.

The library is an amazing spot for students to go when writing papers, looking for a quiet spot, or searching for other things such as books!

I love the library. Y'all are pleasant, professionally efficient, and a delight to work with.

Reliable place to study, plenty of books and sources.

The writing center people are helpful as well as the front desk people

I love the drop in tutoring it's incredibly helpful.

Nicest and most helpful staff ever!

19. What improvements can the library make to its current services or resources to help you?

Faster computers because they are a pain to use when having to print documents

Stay open a little bit later not only to benefit me but other students who don't have a computer.

I think the library does just fine and offers everything that's needed, even if they don't have something they can find it for you.

Better hours

More printers

More full-text online resources and upgrades to carpets, furniture, etc.

Personal study offices. Small ones

Better hours for study hall.

20. What improvements can the library make to its website to help you?

The website is fine and navigable.

Nothing!! Everything is super accessible and easy to find

No change needed. Actually, I'd prefer it didn't change... makes it easier to use if the site remains consistent.

advertise more that students can use the interlibrary loan search bar to find books

Less clicks to get to research services.

Clarify how to sign onto databases off-campus.

The website is not the most user-friendly just like the whole Rocky website. I think the library's website is easier to navigate compared to the rest of the Rocky website. I do like the feature of asking a librarian for help.

The "Library Cheatsheets" for conducting online research is a good idea. I wonder if you could create a web page that highlights the most used and useful search engines for conducting research. For instance, I tend to use (to start) POWER SEARCH and (later) Academic Search Complete, Gale, and ProQuest. I notice that when students get a class assignment that requires research, they don't know where to start and feel intimidated. Maybe above "Library Cheatsheets" you could create a link such as "Start a Research Project" that highlights the search engines that students from all disciplines should use first. Many instructors and students could benefit.

21. What new services or resources can the library offer to help you?

Get information that's outside of school like free bus passes, they should hold more information that's outside of school.

JSTOR would be nice ;)

More accessibility (extended hours)

More equine stuff

SPSS on computers available to students for research use

More printing/scanning options.

Online paper checkers

Individual Studying